

Approval Letter from Anderson Striping

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For more relevant information, please visit the Armor Tile website. This website is an excellent resource on ADA solutions, ADA regulations and requirements, truncated domes, detectable warning surface tiles and more.

You will find extensive content in the form of PDF files, Videos, Images, Word Documents, Power Point Presentations, Flash Presentations and AutoCAD Drawings on the Armor Tile website, by clicking the link below. Be sure to bookmark the Armor Tile site as a favorite.

<http://www.armor-tile.com>

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March 9, 2004

ENGINEERED PLASTICS INC.
Ron O'Neill
Cc Ken Szekely
300 International Drive Suite 100
Williamsville, NY 14221

Dear Ron,

Your company has been selected by our associates as a company that Anderson Striping admires. Company growth and development is important to a business's success. So as part of Anderson Striping's plan to grow and develop we look onto vendors, customers and/or other companies for admirable qualities that make their company so successful. Please read below for a statement of qualities or services we found admirable within your company.

"We at Anderson Striping would like to recognize Ron O'Neill and the team at Engineered Plastics (Armor Tile), as a business to pattern our company after. The ability of your team to quickly respond to our training needed allows us to meet our customers requirements. Your devotion to creating a fast reacting environment exemplifies the meaning of 'Excellence in customer service'.

Sincerely,

John Mechem
Site Inspector/Customer Advocate


Rick Anderson
Operations/Customer Advocate